

Federal Auto Body, Ltd.

"When It Absolutely, Positively Has To Be Done Right"
153-18 Northern Blvd. (Corner of 154 St.)
Flushing, NY 11354
FAX # (718) 359-8069 • Phone (718) 539-1111

Joseph Tursi
240-33B Oak Park Drive
Douglaston, NY 11362
(718) 229-3660

4/10/08

To whom it may concern,

On 4/10/08, your company rendered service at my residence on 4/10/08. The technician, Greg was very professional and efficient. Greg explained the problem and most importantly maintained a very positive and pleasant attitude. He had done work on my AC last year and I remembered him well as his personality then was also very pleasant.

Marybeth was also very pleasant. She called me back right away and made me feel extremely comfortable and at ease. You should be glad to have her.

I am in the Auto Body business and in my business as well as yours, it is important to provide quality service as well as maintaining good customer service and customer relations. It is because of Greg and the kind lady, Marybeth that I will continue using BRYANT AIR CONDITIONING CONTRACTORS, INC. Thank you all.

Respectfully,



Joseph Tursi

