

April 14, 2005

Dear Rick,

We are so pleased with our new
air-conditioning unit and we
are looking forward to using it
during the hot days of summer.

Your punctuality, expertise, and
professionalism were quite evident
and much appreciated.

Your men were also very neat and
courteous in their work.

Thanks again for a job well done!

Thanks also to Marianne + Mary Beth.

Sincerely,
Chrissie and Dutch

